



**SVKM'S  
PRAVIN GANDHI COLLEGE OF LAW**

PRESENT

# **INTERNATIONAL ONLINE DISPUTE RESOLUTION SIMULATION TOURNAMENT**

(13th-22nd March, 2021)



**Mentors:**

**Mr. Colin Rule**

**Ms. Chittu Nagrajan**

**IN ASSOCIATION WITH**



[www.pgcl.ac.in](http://www.pgcl.ac.in)

## SVKM'S

## PRAVIN GANDHI COLLEGE OF LAW

Pravin Gandhi College of Law is a premier law institution under the aegis of Shri Vile Parle Kelavani Mandal. It is affiliated to the University of Mumbai and offers a five-year integrated law program - B.L.S./L.L.B. In its endeavor of commitment to excellence, it seeks to provide an environment for interdisciplinary exchanges and adopts blended learning models that effectively combine the theoretical and the practical aspects of the law. Keeping abreast of the professional requirements, the ODR Simulation Tournament is one such platform for students to learn new ways of dispute resolution.



## THE INTERNATIONAL COUNCIL FOR ONLINE DISPUTE RESOLUTION (ICODR).



The International Council for Online Dispute Resolution (ICODR) is a non-profit consortium, incorporated in the United States, that drives the development, convergence, and adoption of open standards for the global effort to resolve disputes and conflicts using information and communication technology. ICODR promotes worldwide standards for all forms of technology-assisted dispute resolutions, including diagnosis, negotiations, mediations, arbitrations and courts. ICODR's open standards offer potential to lower the cost, stimulate innovation, protect consumers and citizens, and protect the right of free access to justice.

## CREK ODR

CREK ODR is one of the most sophisticated online dispute resolution platforms launched in 2019 by leaders in the global ODR field. CREK's founders have led the expansion of ODR around the world, previously building cutting-edge ODR systems like ODRWorld.com, ODRIndia.com, and Modria.com, as well as leading the design of ODR for global marketplaces like eBay and PayPal. All of these experiences have led to the creation of CREK, which represents the cutting edge in online dispute resolution functionality and scalability with its mission to help people around the world achieve fast and fair resolutions to any issues they encounter.





# MENTORS & EXPERTS



**Ms. Chittu Nagarajan**

Ms. Chittu Nagarajan is the Managing Director of Contract Wrangler (India) and her current venture is CREK ODR. She is the co-founder of Modria.com and the founder of ODRIndia and ODRWorld. She is a fellow of the National Center of Technology and Dispute Resolution at UMass-Amherst and a founding Board member at the ICODR.

Mr. Colin Rule is the President and CEO of Mediate.com. He is the Co-Chair of the Advisory Board at the National Center for Technology and Dispute Resolution at UMass-Amherst and faculty at the Gould Center for Conflict Resolution at Stanford Law School. He is also the Founding Board member at the ICODR.



**Mr. Colin Rule**



**Ms. Tanu Mehta**

Counsel, Mediator & Conciliator  
Co-Founder, Association of Mediation  
Practitioners

**Ms. Gandha Sahu**

Advocate and Mediator  
Co-Founder, Council of Mediation & Arbitration



**Mr. Graham Ross**

Lawyer and Mediator (UK),  
Head of International Marketing, Smartsettle Resolutions Inc.  
Board Member, ICODR &  
Civil Justice Council's ODR Advisory Group

**Mr. Aspi Shroff**

Founder - "Possibilities"  
Exploring Living Parallels  
Experiencing timeless wisdom of oneness and parallels from  
Quantum Physics and Neuro Science.



# **ABOUT THE ONLINE SIMULATION TOURNAMENT**

International ODR Simulation Tournament presents a unique opportunity for the participants to explore the ODR mechanism to resolve conflicts. In the era of technology-driven world, it is imperative that technology, both automated and assisted, is used in dispute resolution to achieve the goal of access to inclusive justice. ODR became the buzz word during the ongoing pandemic and forced the masses to explore the possibilities of adopting ODR. The new normal or the future of dispute resolution certainly holds new ways and mediums for resolving disputes. The ease, speed and accuracy which can be brought by technology helps in addressing many pressing concerns and also opens new possibilities for parties and lawyers. In the near future, ODR will become inevitable. The thrust of this Simulation Tournament is to give the participants a hands-on experience with a simulated environment on the best ODR platforms. Participation, by engaging in the role assigned, will truly make the tournament an enriching experience.

## **THREE LEVELS OF TOURNAMENT**

### **LEVEL-1 - INTERACTIVE WORKSHOP**

Most attractive feature of the tournament is the workshop conducted by the leading ODR professionals and experts. Learning from the pioneers of ODR will provide an in-depth understanding of ODR and the best training to adopt the same. Attending the workshop is a prerequisite to participate in the tournament. This level shall take place from **March 13, 2021 to March 15, 2021**. The details of the same are mentioned in the Schedule provided in this brochure.

### **LEVEL-2 - SIMULATION TOURNAMENT**

The real game starts! Be in the role of the parties and mediators and Interact, Cooperate, Facilitate and Resolve the conflict but with new tools of ODR. This level shall take place from **March 16, 2021 to March 20, 2021**.

In the tournament, a case study will be shared with participants and roles will be assigned. Mediation and Negotiation should be done online within the stipulated time assigned to them. The playground will be **CREK ODR and Smartsettle ONE**, the participants will be the players. The players will be observed while playing (mediating), heard during the debriefing session and guided further in the advanced training session. Also, mediation proceedings shall end on or before **March 18, 2021**.



## **RULES OF THE SIMULATION :**

- **Every participant will receive a CREK ODR login id and password.**
- **Roles will be allocated to the participants by the organizers.**
- **The case study will be shared on March 15, 2021.**
- **An observer will be appointed for each team.**
- **It is mandatory to log in for a minimum of 30 minutes.**
- **Settlement agreements should be drafted if a resolution is reached.**

## **PERFORMANCE PARAMETERS :**

- **Ability to handle communications online**
- **Applying rules of dispute resolution**
- **Promptness in replying**
- **Technological Skills**
- **Creative Solutions**
- **Team efforts**
- **Debriefing**

## **LEVEL-3 - ADVANCED TRAINING**

The incentive to the performers is the advanced training on ODR where one can engage themselves in an expert session on Artificial Intelligence and ODR. In the present scenario, ODR has not developed by simply using new online technologies, but instead more exciting developments are around the use of artificial intelligence which actively assists ODR proceedings. With a demonstration of AI-driven ODR platform- **Smartsettle INFINITY**, it will enable one to understand the application of Artificial Intelligence in ODR to increase convenience, settlement rates and to get better outcomes for all in a collaborative way. This level shall take place on **March 22, 2021.**

## **KEY TAKEAWAYS**

- Experience negotiation through Visual Blind Bidding Algorithm through **Smartsettle ONE.**
- Unique opportunity to learn advanced AI-driven ODR system- **Smartsettle INFINITY** in the advanced training program.
- Opportunity to be trained by the leading ODR/ADR professionals.
- Hands-on experience of the best ODR platform – **CREK ODR.**
- Chance to interact with participants from different jurisdictions.
- Joint Certificate of Participation from ICODR, CREK ODR and PGCL.
- Sufficient time frame to complete the mediation, thereby experiencing real life cases in a simulated environment.

# ODR SIMULATION TOURNAMENT SCHEDULE

<b>LEVEL ONE – MEETING &amp; SHARING WITH MENTORS AND EXPERTS</b>	
March 13, 2021 10:30 a.m to 11:30 a.m	<b>Adv. Tanu Mehta</b> <i>Topic: Nuances of Mediation</i>
March 13, 2021 11:45 a.m to 12:45p.m	<b>Adv. Gandha Sahu</b> <i>Topic: Principles of Negotiation</i>
March 14, 2021 10:30 a.m to 11:30 a.m	<b>Mr. Aspi Shroff</b> <i>Topic: Philosophy of Mediation</i>
March 15, 2021 4:00 p.m to 5:00 p.m	<b>Ms. Chittu Nagrajan</b> <i>Topic: ODR Technologies and about CREK ODR</i>
March 15, 2021 5:30 p.m to 6:30 p.m	<i>Topic: Orientation to Smart Settle ONE</i>
March 15, 2021 7:30 p.m to 8:30 p.m	<b>Mr. Colin Rule</b> <i>Topic: Leveraging Technology for Dispute Resolution</i>
<b>LEVEL TWO – THE REAL GAME BEGINS</b>	
March 16-18,2021	Simulation Tournament
March 19, 2021	Debriefing
March 20, 2021	Observers Remarks, Experts & Mentors suggestions
<b>LEVEL THREE – ADVANCED TRAINING</b>	
March 22, 2021 6.00 pm to 7.00 pm	<b>Mr. Graham Ross</b> <i>Topic: Application of Artificial Intelligence in ODR with demonstration of Smartsettle INFINITY</i>

\* Organizers reserve the right to change the schedule.

# ELIGIBILITY FOR PARTICIPATION

- Undergraduate
- Post graduate student of any stream

## REGISTRATION DETAILS

### REGISTRATION FEES

- PAY THE REGISTRATION FEES.

INDIAN STUDENTS: INR 700/-

FOREIGN STUDENTS: INR 1000/-

#### NEFT DETAILS:

PRAVIN GANDHI COLLEGE OF LAW  
HDFC BANK, JVPD SCHEME, MUMBAI  
CURRENT A/C.: 03210330000171  
IFSC CODE: HDFC0000321

LIMITED TO FIRST  
100  
PARTICIPANTS  
ONLY

### REGISTRATION FORM

1. Registration Link:

<https://forms.gle/u8k7thfJtTVQEQd99>

OR

2. Scan to register



3. You will receive a confirmation mail from the organizers which shall include the comprehensive schedule, rules and instructions.

***LAST DATE FOR REGISTRATION***  
***FEBRUARY 27, 2021.***

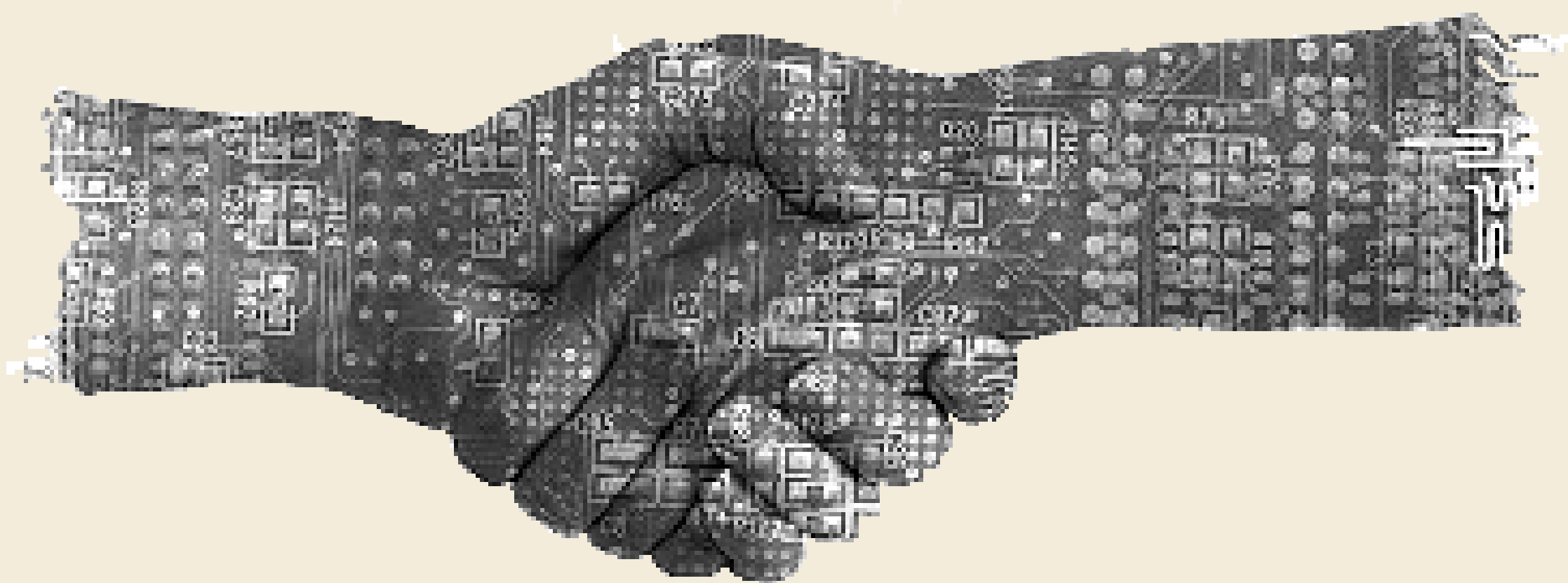
**ORGANISING TEAM**  
**(STUDENTS).**

**Ashna Shah- (+91) 97023 00076**  
**Devanshi Suchdev - (+91) 81694 26594**  
**Jash Kothari - (+91) 90040 34564**  
**Jeet Somaiya - (+91) 74002 95816**  
**Mohit Turakhia- (+91) 87674 47510**

**FACULTY CONVENOR**

**MS. SUMAN KALANI**  
Assistant Professor,  
Chairperson, Centre for Conflict Resolution  
Pravin Gandhi College of Law

**+(91) 9867011447**  
**suman.kalani@pgcl.ac.in;**  
**pgclccr@gmail.com**



**THE FUTURE OF JUSTICE**